



**Intapp Secure Cloud  
Technical Requirements**

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# PREFACE

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## Disclaimer

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## Intapp Technical Support

For questions regarding Intapp Secure Cloud or any Intapp product, please contact Intapp Technical Support:

U.S. 855.470.0705

U.K. 800.011.3446

APAC: 1.800.897.052

All other locations: +1 650.852.0400 Opt. 2

Email: [support@intapp.com](mailto:support@intapp.com).

## Intapp Product Feedback

Your feedback is important and helps us to improve our products. Please submit your suggestions or ideas on our Customer Portal at [support.intapp.com](https://support.intapp.com).

# OVERVIEW

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The Intapp Secure Cloud was designed from the ground up to meet the needs of professional services firms and their clients requiring the highest level of security and control over their data.

The Intapp Secure Cloud provides a highly scalable and secure hybrid architecture, built to meet the needs of industries that require the highest level of client confidentiality. The Intapp Secure Cloud architecture is deployed on Amazon Web Services (AWS), the largest and most successful public cloud provider for service providers and enterprises, including organizations such as NASDAQ, the U.S. Food and Drug Administration, NASA Jet Propulsion Laboratory, Capital One, and Orion Health.

This document describes the technical requirements and security FAQs of the following Intapp OnePlace products:

- Intapp CRM
- Intapp Experience
- Intapp Intake
- Intapp Conflicts
- Intapp Terms
- Intapp Pricing
- Intapp Time
- Intapp Flow

# TECHNICAL REQUIREMENTS

## Supported Browsers

Intapp Secure Cloud is a web based application that runs on standard web browsers. It is designed for the speed and feature set of modern browsers. Therefore, to ensure the best user experience, Intapp recommends the following web browsers:

- Internet Explorer 11
- Google Chrome (latest version)
- Microsoft Edge (latest version)

**Note:** The Time Web Admin UI is only supported with Internet Explorer.

## Intapp Integration Service

The Intapp Integration Service product is the recommended cloud component of Intapp Secure Cloud Installation. It is used to automate the integration of key master data and user information from one of our on-premise applications into Intapp Secure Cloud applications.

Intapp Integration Service is a cloud native integration service where integrations can be built and managed on the Boomi Platform. The integrations can be deployed and executed on either:

1. the Intapp Secure Private Atom Cloud runtime infrastructure; or
2. an on-premise runtime.

The table below indicates the hardware requirements for the on-premise runtime installation:

Component	Minimum Recommended Requirements
<b>Operating System</b>	
Linux 32- and 64- bit	<ul style="list-style-type: none"><li>• Red Hat Enterprise Linux 5.5+</li><li>• Suse Enterprise Linux Server 10 SP2+</li><li>• Any other Linux distribution that supports the Java 8 Runtime</li></ul>
Windows 32- and 64-bit	<ul style="list-style-type: none"><li>• All versions of Windows that support the Java 8 Runtime, from Windows Vista SP2 to the most recent version</li></ul>
<b>Software</b>	
Java runtime	Java 8 (Oracle)
Java Cryptography Extension (JCE)	Optional. Required for PGP encryption in some connectors
<b>Hardware</b>	
Processor	Dual-core 64-bit processor (Quad-core for high-volume data)
Memory	8GB (16GB + recommended for high-volume data)
Hard disk	50GB (100GB-200GB for high-volume data)

## Intapp Integrate

The Intapp Integrate platform is a recommended on-premises component of an Intapp Secure Cloud installation. It is used to automate the integration of key master data and user information into Intapp Secure Cloud applications.

Integrate version 5.7.1+ is required.

The Integration Platform is supplied as a virtualized server, supported on the following virtualization software:

- VMware 5.0+ (Server or Cluster)
- Microsoft Hyper-V 2012 or 2012 R2

The table below indicates the hardware requirements for the VMWare allocated resources per instance or image:

Component	Minimum System Recommendations
Processor	1 CPU resource equivalent to 2 GHz 2 – 4 CPU resources of 2 GHz each
RAM	8 GB
Storage	55 GB of available disk space

**Note:** Integrate can also be hosted in your AWS or Azure private cloud.

## Firewall Requirements

The only port required to access the Intapp Cloud is port 443 (HTTPS). When using Integrate to integrate with third party data sources located between the firm's firewall, the only firewall rule required is to let Integrate connect to the Intapp Cloud via HTTPS.

## Staging Database

In some scenarios, your implementer may require the installation of a staging database to map, filter, clean, or batch your data before it is sent to the Intapp Cloud. Contact your implementer for further details.

## Document Assembly Service

Intake and Flow support the following two document assembly services:

- ContractExpress Cloud
- Intapp Document Assembly Service