
Dispatch for Intapp DealCloud (DC-01643)

The following terms and conditions apply to the above products.

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Notwithstanding anything to the contrary in the order or any other applicable governing document:

1. United States based Customers- Customer acknowledges that Intapp Dispatch (which may be rebranded or renamed from time to time by Intapp provided that such service will still be identifiable by the SKU number in the Order and Sale Agreement, “**Dispatch**”) uses a third-party provider, SendGrid (Twilio), to process e-mail traffic. As such, and notwithstanding anything in the Agreement to the contrary, the following changes to the Agreement between Customer and Intapp apply to the Dispatch service: (i) Customer Data (as well as other information or data) processed by SendGrid may not be encrypted at rest, (ii) Premium Support SLAs, if applicable, will not apply to Dispatch. Customer accepts the above limitations as well as consents to use of SendGrid in the provision of Dispatch.

Customer will not use Dispatch to:

- transmit or disseminate information, data or material which is libelous, obscene, unlawful, threatening or defamatory, or which infringes the intellectual property rights of any person or entity, or which in any way constitutes a criminal offense, or otherwise violates any applicable law, order, or regulation;
- Distribute, publish, send, or facilitate the sending of unsolicited mass e-mail or other messages, promotions, advertising, or solicitations (like “spam”);
- Participate in the collection of very large numbers of e-mail addresses, phone numbers, screen names, or other identifiers of others (without their prior consent), a practice sometimes known as scraping, spidering or harvesting, or participate in the use of software (including “spyware”) designed to facilitate this activity;
- Impersonate any person or entity, engage in sender address falsification, forge anyone else's digital or manual signature, or perform any other similar deceptive, misleading or fraudulent activity (for example, “phishing”);
- If Customer uses Dispatch to collect, store or use contact information, Customer acknowledges and agrees that compliance with all applicable laws may include the requirement to (i) have the express consent of an individual to (a) collect and store their contact information and (b) contact them by any means (including e-mail, telephone, fax, social network, etc.) and (ii) include a mechanism for the recipient to block any future contact from Customer (for example an “unsubscribe” or “opt-out” mechanism in an e-mail; or “do not call” list for telephone marketing); or
- Use contact information or e-mail lists in a manner that is likely to result in an excessive number of unsubscribe requests or spam complaints or notices, as determined by acceptable industry practices.

2. Non-United States based Customers- Customer acknowledges that Intapp Dispatch (which may be rebranded or renamed from time to time by Intapp provided that such service will still be identifiable by the SKU number in the Order and Sale Agreement, “**Dispatch**”) uses a third-party provider, SendGrid (Twilio), to process e-mail traffic. SendGrid is a US-based company that routes all data it processes through US data centers. As such, and notwithstanding anything in the Agreement to the contrary, the following changes to the Agreement between Customer and Intapp apply to the Dispatch service: (i) Customer Data processed by SendGrid may not be encrypted at rest, (ii) Premium Support SLAs, if applicable, will not apply to Dispatch. Customer accepts the above limitations as well as consents to use of SendGrid in the provision of Dispatch, and expressly consents to the transfer, storing, and/or processing of Customer Data (as well as other information and data) through Dispatch in the US.

Customer will not use Dispatch to:

- transmit or disseminate information, data or material which is libelous, obscene, unlawful, threatening or defamatory, or which infringes the intellectual property rights of any person or entity, or which in any way constitutes a criminal offense, or otherwise violates any applicable law, order, or regulation;
- Distribute, publish, send, or facilitate the sending of unsolicited mass e-mail or other messages, promotions, advertising, or solicitations (like “spam”);
- Participate in the collection of very large numbers of e-mail addresses, phone numbers, screen names, or other identifiers of others (without their prior consent), a practice sometimes known as scraping, spidering or harvesting, or participate in the use of software (including “spyware”) designed to facilitate this activity;
- Impersonate any person or entity, engage in sender address falsification, forge anyone else's digital or manual signature, or perform any other similar deceptive, misleading or fraudulent activity (for example, “phishing”);

- If Customer uses Dispatch to collect, store or use contact information, Customer acknowledges and agrees that compliance with all applicable laws may include the requirement to (i) have the express consent of an individual to (a) collect and store their contact information and (b) contact them by any means (including e-mail, telephone, fax, social network, etc.) and (ii) include a mechanism for the recipient to block any future contact from Customer (for example an “unsubscribe” or “opt-out” mechanism in an e-mail; or “do not call” list for telephone marketing); or
- Use contact information or e-mail lists in a manner that is likely to result in an excessive number of unsubscribe requests or spam complaints or notices, as determined by acceptable industry practices.